

Deborah Witmer  
Lilian S. Besore Memorial Library  
305 E. Baltimore Street  
Greencastle, PA, 17225  
September 25, 2013

To Whom It May Concern:

It pleases me greatly to write this letter of recommendation for Eagle Construction Company of Greencastle. I first became acquainted with Eagle Construction over 7 years ago when our library board began the process of figuring out what we might want in a library renovation. This relationship continued through this summer with the completion of a major addition and renovation of our local library. Throughout that entire time, Eagle has been supportive, patient, and most importantly professional in all our dealings.

There is so much that goes into project such as ours. First, was helping us decide what it was we wanted and how to come up with a project that we could afford. Second, was meeting with and satisfying not just one person, but an entire board. Our treasurer is a retired finance professional. He was intensely focused on the cost of the project and would check in quite often with Eagle. Several others were overseeing color/appearance choices and had many questions in this area. Our librarian, of course, needed to know that the construction would not upset the day to day operation of the library. Several others focused on the actual construction and design. Third, was the actual construction process. Eagle worked to coordinate schedules, to do major interruption pieces when the library was closed, to eliminate dust and dirt from the original library, and so much more. In many ways they had to satisfy, not only the board, but the town as a whole. This project may have been one of the most watched projects, as board, staff, and patrons were constantly peering through the upstairs windows, watching the construction team work. Even as I write this, I am still amazed at how Eagle was able to not just satisfy, but impress all of these people with their expertise and professionalism

On a personal note, I feel particularly comfortable recommending their construction work, as I grew up around construction; both my father and brother were independent contractors. My brother was the board's construction eyes for the project. Only once did he see a need to question any aspect of the building and that was a small item of which Eagle was aware and intended (and did) take care of in a timely manner. Years ago, I was part of another library board and another library building project. The difference in the two construction companies is very clear, to me. I wish Eagle had been the contractor in that project.

I would also like to mention that this recommendation is for the entire construction team. Frank Traver and Lain Mowen were excellent to work with, being exceptionally responsive to phone calls and emails. They kept us updated on schedules, delays and any needed changes. I was very comfortable trusting their recommendations for choice of materials, design, and construction method. Their extensive knowledge of building codes assured that we would pass inspection. Yet, it is not only Mr. Traver and Mr. Mowen

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who impressed me; it was the construction manager and the entire construction team, even the subcontractors. On one of my daily visits, I had a conversation with the construction manager. I spoke about how pleased we all were. He told me about Eagle's philosophy of keeping everyone happy. He talked about the importance of keeping not only the client happy, but also the subcontractors, saying that if they were happy they would do a better job and we would get a better project. What a positive experience this has been!

I am confident, I speak for our entire board in saying we have no hesitation in recommending Eagle Construction, to others considering a building project. If you have any questions, feel free to contact me at home. My phone number is 717-597-4491

Sincerely,

A handwritten signature in cursive script that reads "Deborah Kay Witmer". The signature is written in black ink and is positioned above the printed name.

Deborah Kay Witmer

Lilian S. Besore Library Association Board